

# Accessing Meds, State of Medicaid and Patient Management Tools

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Indian Health Service

Belcourt, ND

# Conflict of Interest Disclosure Statement

- ▶ None

# Objectives

- ▶ Participants will be exposed to ideas to approach their state medicaid with regards to drug access issues
- ▶ At the end of the presentation participants will be better equipped to manage hepatitis C patients at their service unit



<http://www.hepatitiscentral.com/wp-content/uploads/2015/04/expensive-hepatitis-c-medication.jpg>  
<http://aph.org.ua/wp-content/uploads/2016/08/Bez-nazvanyya-4.png>

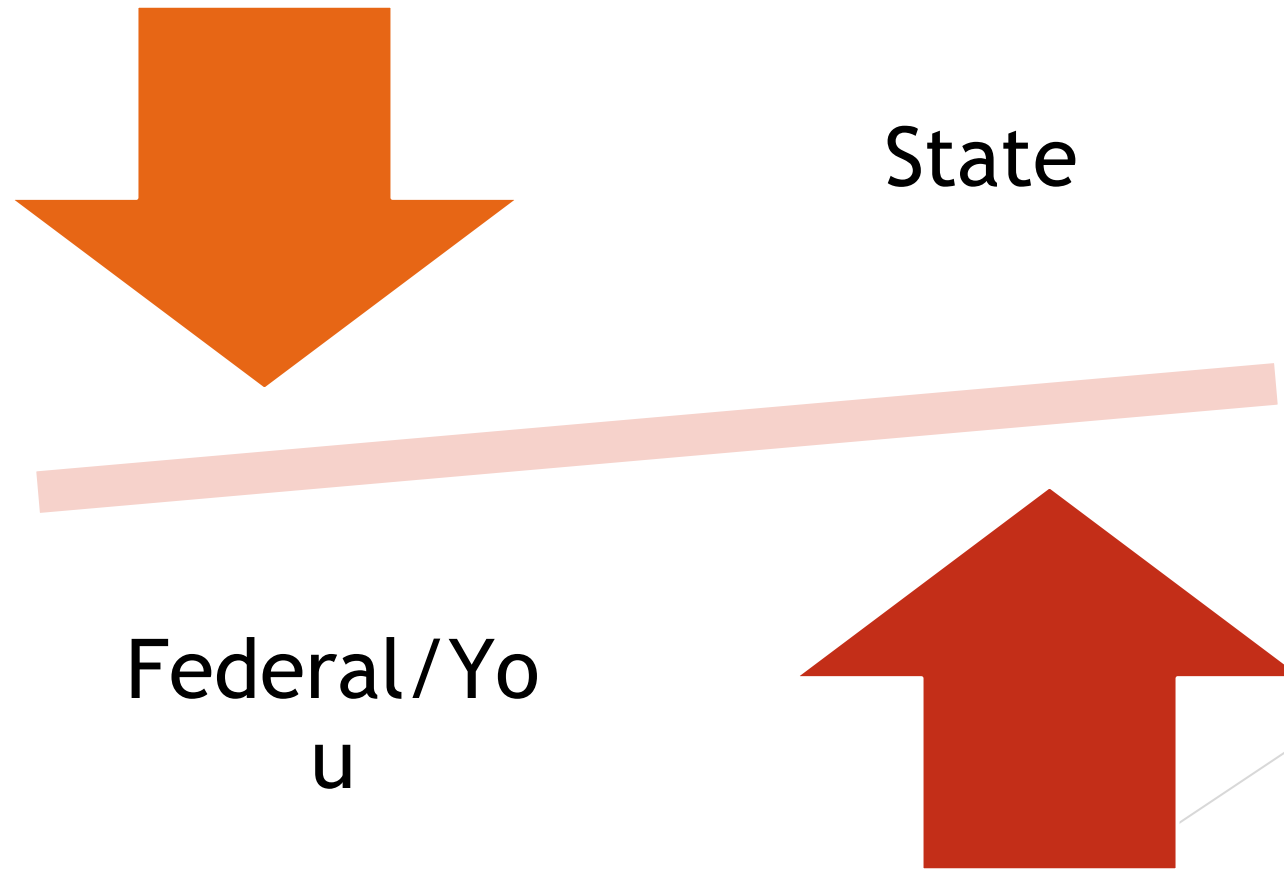


# Who are we?



# Medicaid Letter - Balancing Act

[Medicaid letter.pdf](#)



# Prior to HCV Clinic

With Insurance  
(Pvt./Federal)



Referred to Medical  
Specialists



\$10,000-\$15000/referral



Distance  
Lost to follow-up

Without Insurance



Very Few Options



Rationing Care



Poor outcomes

# Success Story

## ND Medicaid and Expansion



Drop minimum fibrosure score requirements



12-months abstinence requirements remains



No NS5A resistance test required unless prescribing Zepatier®

# Patient Management Tools





# Identifying Patients with Hepatitis C

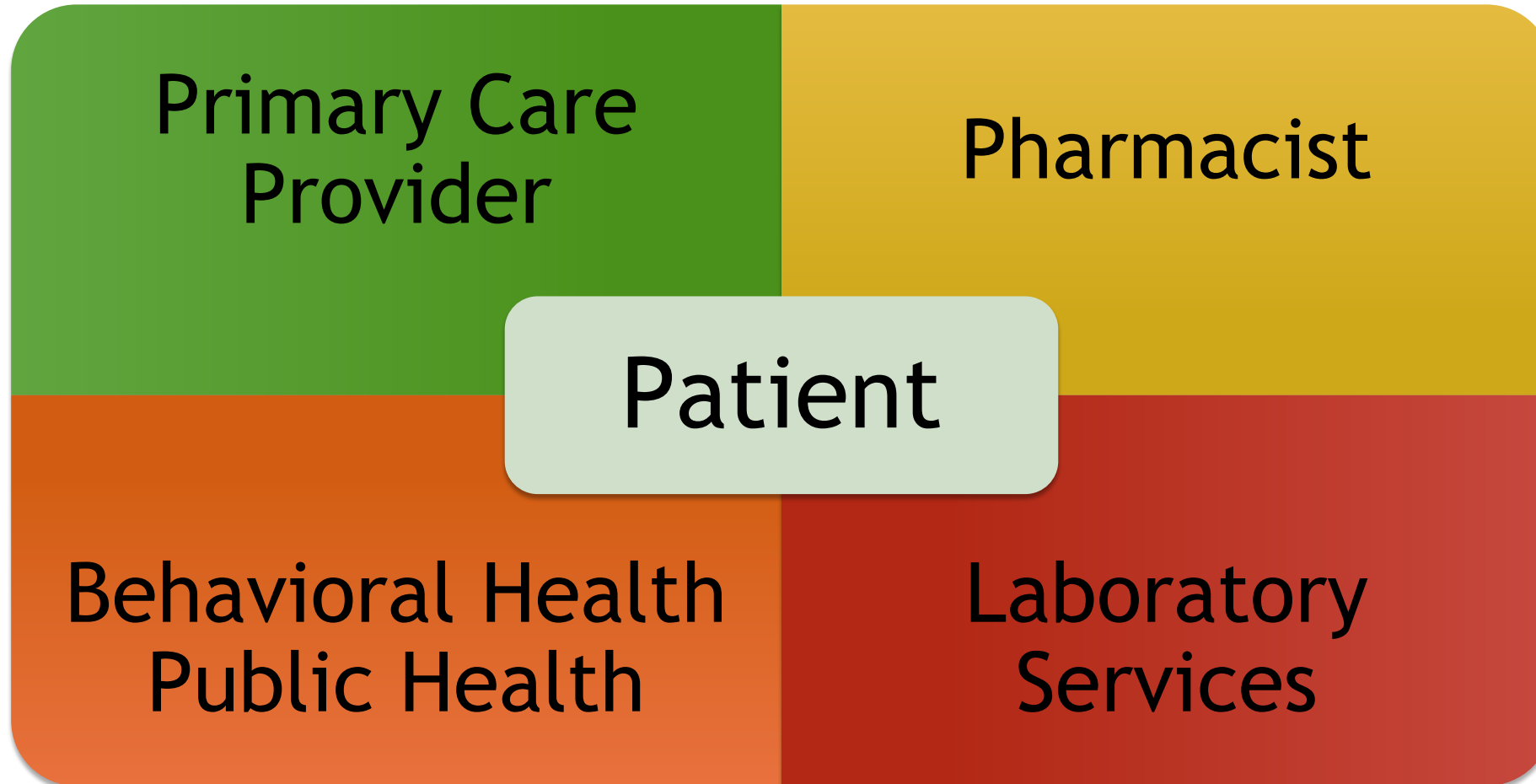
**iCare**

**168 patients**  
• 25% screening rate

**VGEN**

**155 patients**

# Inter-collaborative Approach



# Challenges in Starting Clinic

Labs do not exist  
in system



Fibrosure Test



NS5A  
Resistance Test

# EHR Documentation

## Initial Visit

PHQ-9 screen

AUDIT-C

Order labs from  
Hep C Menu

## Comprehensive visit

Project ECHO  
recommendations

Start Medication  
Authorization

## End of Treatment

Follow-up labs  
ordered  
throughout the  
process

## SVR

Patient is cured!

Counsel about  
re-infection and  
prevention

# Consults

- ▶ Snapshot add

# Hep C Order Menu

RPMS-EH

Lock Clear

Demo,Patie  
90010

Privacy

File View

View Orders

Active Orders

Write Orders

Delayed Order

\*\*\*\*\*

Outpatient Medication

Outpatient Lab

Outpatient Nursing

\*\*\*\*\*

ER Medication

ER Lab and Tests

\*\*\*\*\*

HEPATITIS C LAB PANEL

Done

Hep C Screen  
IF POSITIVE OR KNOWN HISTORY OF HCV DO  
HCV RNA QT REFLEX GENOTYPE

Hep C PCR QUANT

Lab values required within past 3 months

Chem 14

CBC/Auto Diff

Fibrotest

PT/INR

Anemia Panel

Vitamin D

Alpha Fetoprotein Tumor Marker

Hepatitis C Order Set Initial Tests

HIV Screen

Hepatitis A Total Antibody

Hepatitis B Surface Antibody

Hepatitis B Core Antibody

Hepatitis B Surface Antigen

Hepatitis C 4 weeks and ETR labs

Must have at least 2 UDS in last 12 months  
at least 3 months apart

Urine Drug Screen

Pregnancy Test

Hepatitis C 8 week labs  
All other labs

lealt  
iunn

MED  
LIST

Duration

Start: 04/21/17  
Stop: 04/22/18

Start: 04/21/17  
Stop: 04/22/18

Start: 04/21/17

# EHR Note Templates

- HCV Treatment Program: Initial Visit with Patient  
-----
- HCV Treatment Program: Comprehensive Visit with Patient  
-----
- HCV Treatment Program: Initiation of Treatment Visit with Patient  
-----
- HCV Treatment Program: Continuation of Treatment Visit with Patient  
-----
- HCV Treatment Program: End of Treatment Visit with Patient  
-----
- HCV Treatment Program: Three Months Post Completion of Treatment  
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# Managing Patients

## Hepatitis C Patient Panel List

Excel document for patient management

Created by Jessica Leston, Brigg Reilley, and David Stephens

Automatically calculates APRI, FIB 4 scores

Excellent for helping to prioritize patients based on liver function and viral load



# Managing Patients

## Hepatitis C Patient Panel List

New panel created by Neelam 'Nelly' to help manage patients referred to the clinic

Spin-off of previous panel, automatically calculates APRI, FIB 4 scores

Organized by stage in the treatment processes

Reminders for labs while in treatment, immunizations, notes

# Managing Patients

Snapshot of stage in treatment process drop down menus (these can be adjusted)

White: Unable to contact
Green Ready to present to ECHO
Blue Started treatment
Yellow Pending Appt need labs
Red UDS Positive
Purple Medication Approval Pending
Orange Completed treatment, pending SVR labs
Grey CURED

# Appointment Calendar

<b>OCTOBER 2017</b>						
<b>NOTE:</b>						
					ENTER MONTH:	october
					ENTER YEAR:	2017
					ENTER START DAY:	Sunday
<a href="#">Link to Ongoing Patients</a>						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
01	02 Smith, Jane: 12345 doe, john: 12348	03	04	05	06	07 doe, j: 12347
08	09	10	11	12	13 smith, m: 123	14
15 smith, b: 111	16	17 smith, d: 1549	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

# Patient Panel



## NICE Project- Northern Tier Initiative for Hep C Elimination

### Hepatitis C Patient Panel List

Developed by: LT Neelam 'Nelly' Gazarian, PharmD. QNBMHCF, Belcourt ND

with LCDR Jonathan Owen, PharmD.

email: neelam.gazarian@ihs.gov, jonathan.owen@ihs.gov

## NICE Project- Northern Tier Initiative for Hep C

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Patient Name	ID	DOB	Patient Status	Age in 2017	Date for Next Appt	AST/SGOT	ALT SGPT	Platelets	APRI	APRI Stage	FIB 4	FIB 4 Stage Calc	Viral Load	Genotype	Labs ordered	Notes	>0.7 APRI likely fibrosis or cirrhosis	>3.25 likely advanced fibrosis, <1.45 unlikely advanced fibrosis
Smith,Jane	12345	3/3/1986	Pending Appt need labs	31	10/2/2017	140	180	250	1.4	3	1.293938	1	3800000	1a	Sheet1!A1	HARV		
Smith,s	12346	1/1/1961	Already started treatment	56	11/5/2017	48	48	299	0.401337793	1	1.2975899	1	4100000	1a or 1b	Sheet2!E2	FO, Exp		
Joe,j	12347	1/2/1981	May need Beh Health Consult	36	10/7/2017	42	60	348	0.301724138	1	0.56091483	1	200	unknown	Sheet3!A1	Medic		
Joe,john	12348	1/3/1977	Pending Appt need labs	40	10/2/2017	28	36	297	0.235690236	1	0.6285073	1	18000000	2b	Sheet4!A1	Expans		
Smith,m	123	1/4/1987	Ready to present to ECHO	30	10/13/2017	30	41	239	0.313807531	1	0.58810203	1	200		Sheet5!A1	Expans		
Smith,a	1234	1/5/2015	Pending Appt need labs	2	11/14/2017	484	624	223	5.426008969	3	0.17377136	1	370000	1a or 1b	Sheet6!A1	Medic		
Smith,b	111	1/6/1933	Purple Medication Approval Pending	84	10/15/2017	96	104	169	1.420118343	3	4.67893643	3		1a or 1b	Sheet7!A1			
Smith,c	1112	1/7/1945	Ready to present to ECHO	72	11/16/2017	50	70	333.5	0.374812594	1	1.2902018	1	430000	1a	Sheet8!A1	echo 9		
Smith,d	1549	1/8/1965	Already started treatment	52	10/17/2017	34	31	195.6	0.434560327	1	1.62342625	3	2600	1	Sheet9!A1	Medic		
luck,donald	1456	2/8/2017	Medication Approval Pending	0	9/26/2017	55	41	277	0.496389892	1	0	1	920000	1a or 1 b	Sheet10!A1			
Mouse,Mickey	78946	8/15/1955	Already started treatment	62	8/1/2017	38	42	177	0.536723164	1	2.05389092	3	9200000	2b	Sheet11!A1	2b EP		
mouse,Minnie	4568	8/8/1999	Pending Appt need labs	18		105	133	212	1.238207547	3	0.77303672	1			Sheet12!A1	Expans		
an,peter	45566	1/12/1966	Already started treatment	51		43	56	345	0.311594203	1	0.84942595	1	4400000	1	Sheet13!A1	1a or		
Poppins,Mary	4848	5/9/1988	Completed treatment, pending SVR labs	29		47	67	211	0.556872038	1	0.78917987	1		#REF!	Sheet14!A1	Harvo		
Wonka,Willy	89621	5/9/1944	Cannot contact	73			37		#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!		#REF!	Sheet15!A1	no ins		
Free,Willy	4576	3/8/1992	May need Beh Health Consult	25		50	110	244	0.512295082	1	0.4884542	1	4000000	3	Sheet16!A1	medic		
Joe,a	4562	5/9/1985	Pending Appt need labs	32		88	216	314.5	0.699523052	1	0.60923539	1	3600	3	Sheet17!A1	expans		
Joe,b	78956	12/12/1986	CURED	30					#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	15000	3	Sheet18!A1	no ins		
Joe,c	7778	1/18/1955	Cannot contact	62		48	54	230	0.52173913	1	1.76079263	3			Sheet19!A1	expans		
Joe,d	98686	9/8/1998	Ready to present to ECHO	19		129	116	78	4.134615385	3	2.91755945	3	120000		Sheet20!A1	no ins		
Joe,e	8587	8/7/1965	Medication Approval Pending	52		95	150	204	1.164215686	3	1.9772025	3		1	Sheet21!A1	medic		
Joe,f	78456	12/21/1949	Ready to present to ECHO	67		96	90	268	0.895522388	3	2.52982213	3			Sheet22!A1	Expans		
Joe,g	32625	1/22/1961	Pending Appt need labs	56					#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!			Sheet23!A1	Expans		



# NICE Hep C Tool Demo

[NICE Project- Hep C Patient Management.xlsm](#)

# Navigating Insurance

## Stage of fibrosis score

- APRI, FIB 4

## Abstinence

- Differs by state

# Patient Assistance Program

## Gilead's Support Path

- Sovaldi®, Harvoni®, Epclusa®

## AbbVie Patient Assistance Foundation

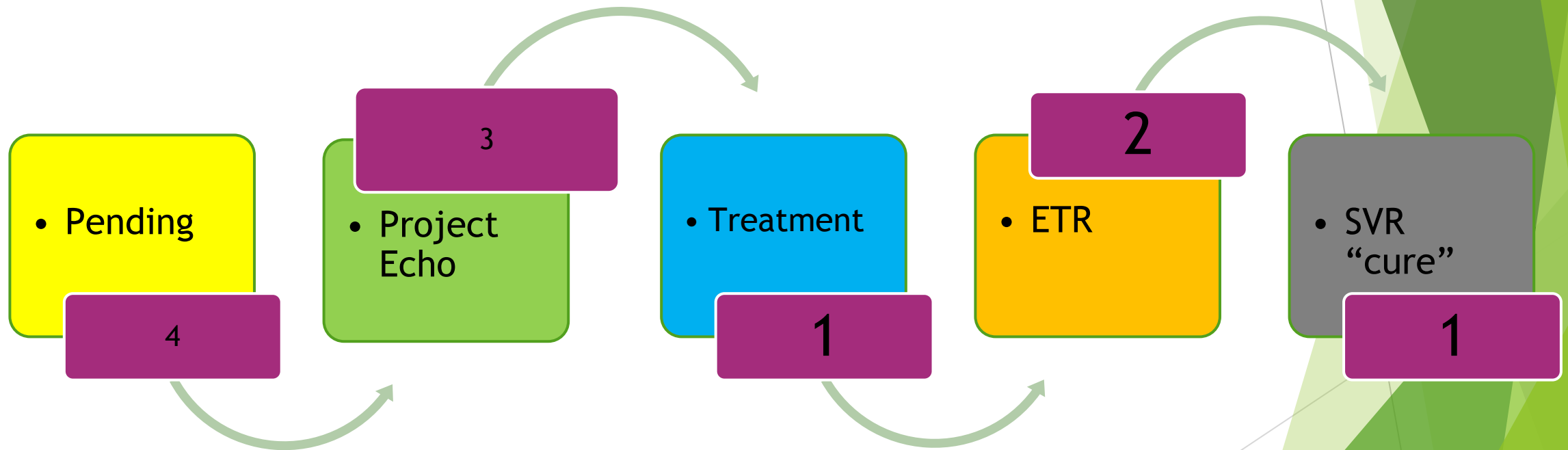
- Viekira Pak®, Mavyret®



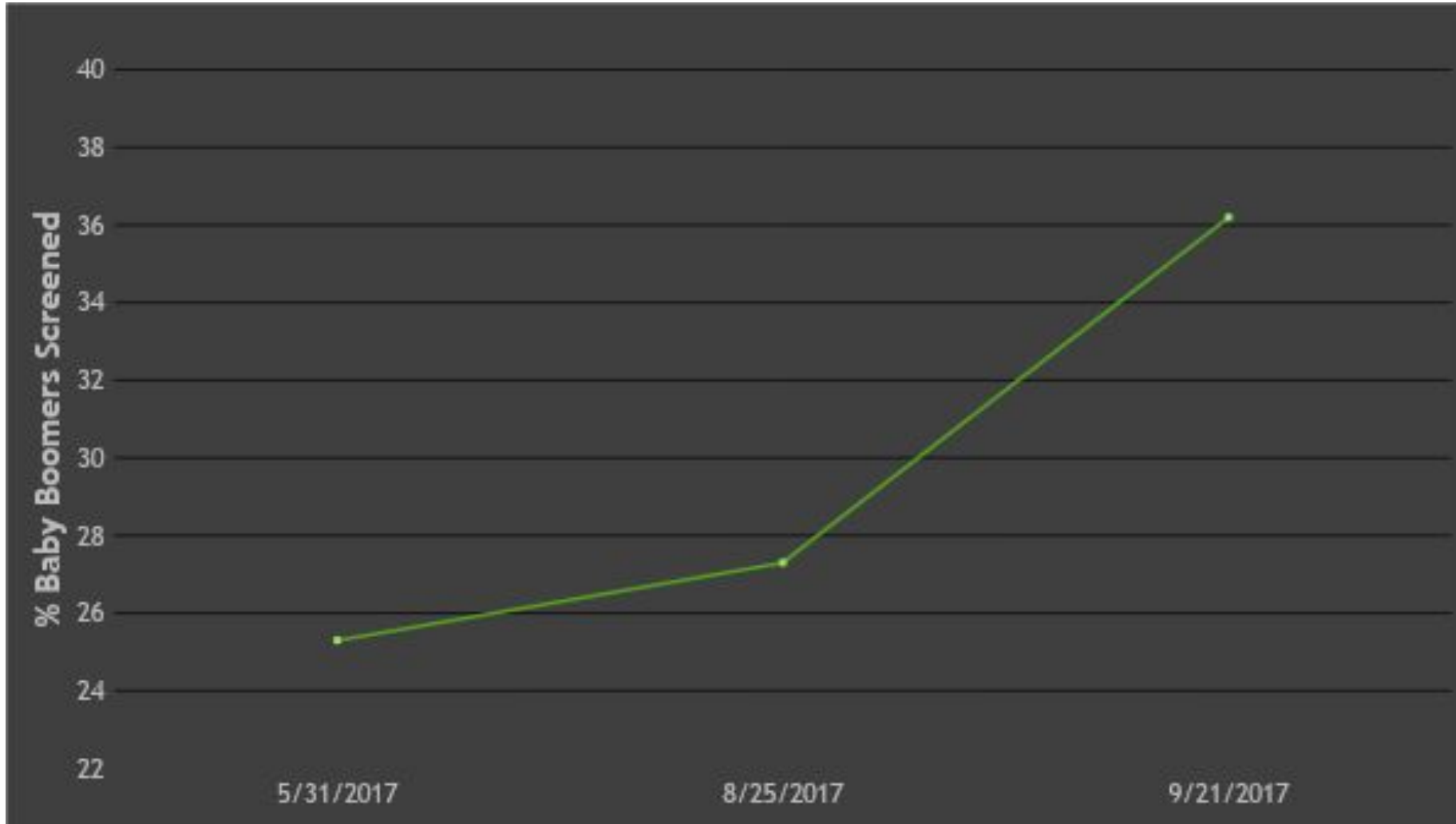
# Patient Assistance Programs

- ▶ Tribal ID card
- ▶ Income documents
  - ▶ Max income allowed differs by program
- ▶ Proof of no insurance
  - ▶ American Indians/Alaska Natives (AI/AN): Indian Health Coverage Exemption
- ▶ “American Indians and Alaska Natives (AI/ANs) and other people eligible for services through the Indian Health Service, tribal programs, or urban Indian programs (like the spouse or child of an eligible Indian) **don't** have to pay the fee for not having health coverage. This is called having an Indian health coverage exemption.”

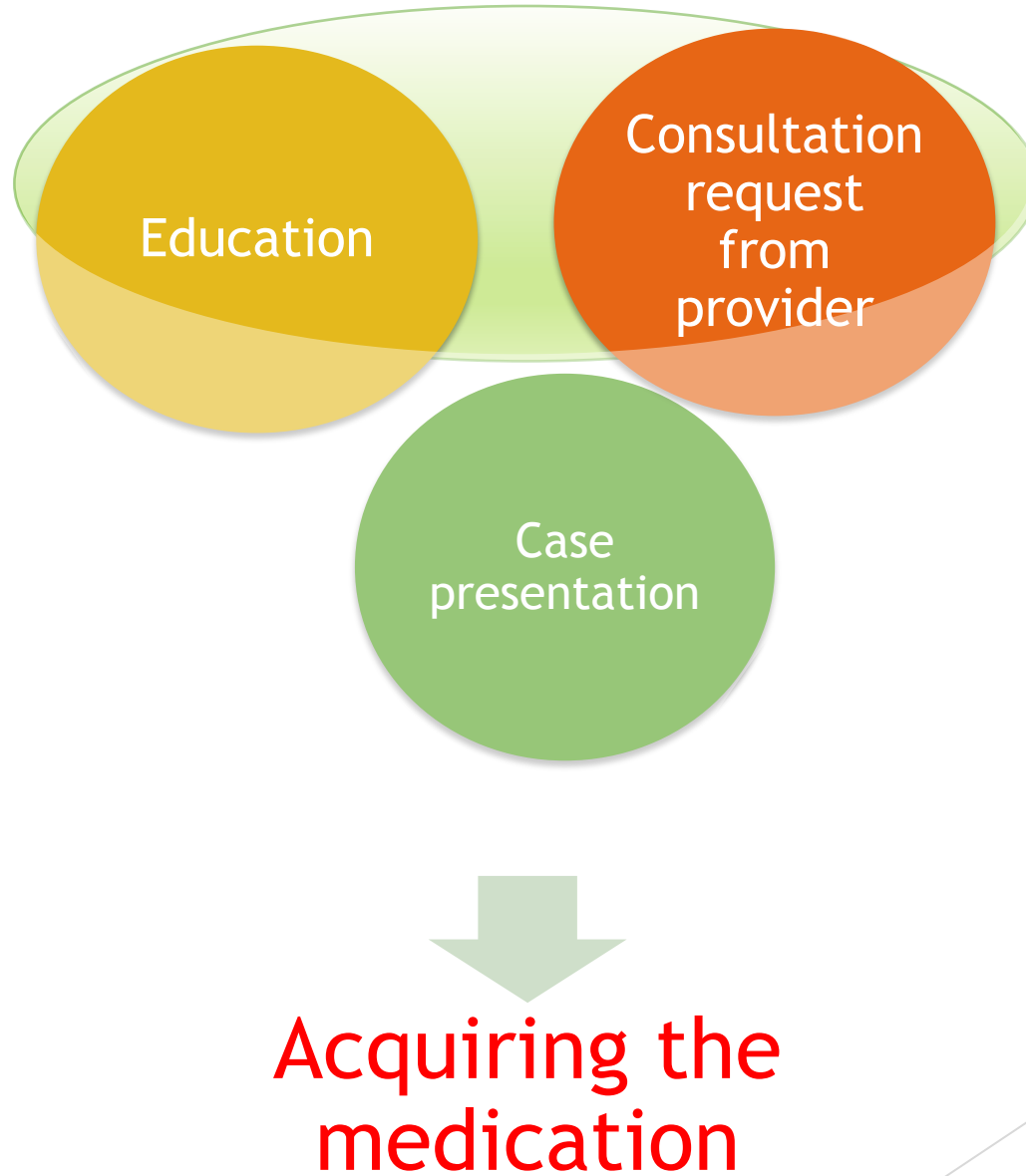
# Current Status



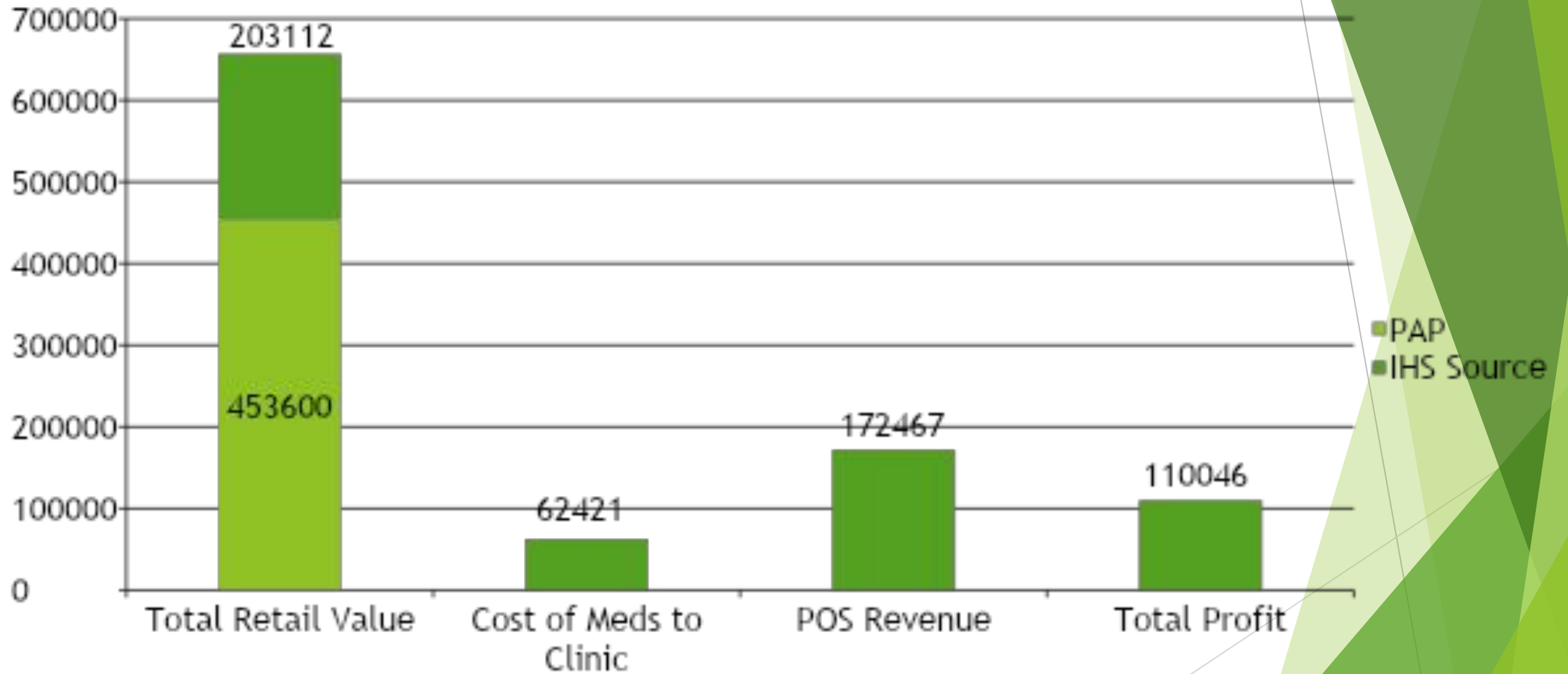
# Screening Rates



# Investment Cost Analysis



# Cost Analysis of Medications



# Acknowledgement

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- ▶ David Stephens, BSN, RN, Case Manager for the Northwest Portland Area Indian Health Board.

# Questions





# Thank you

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