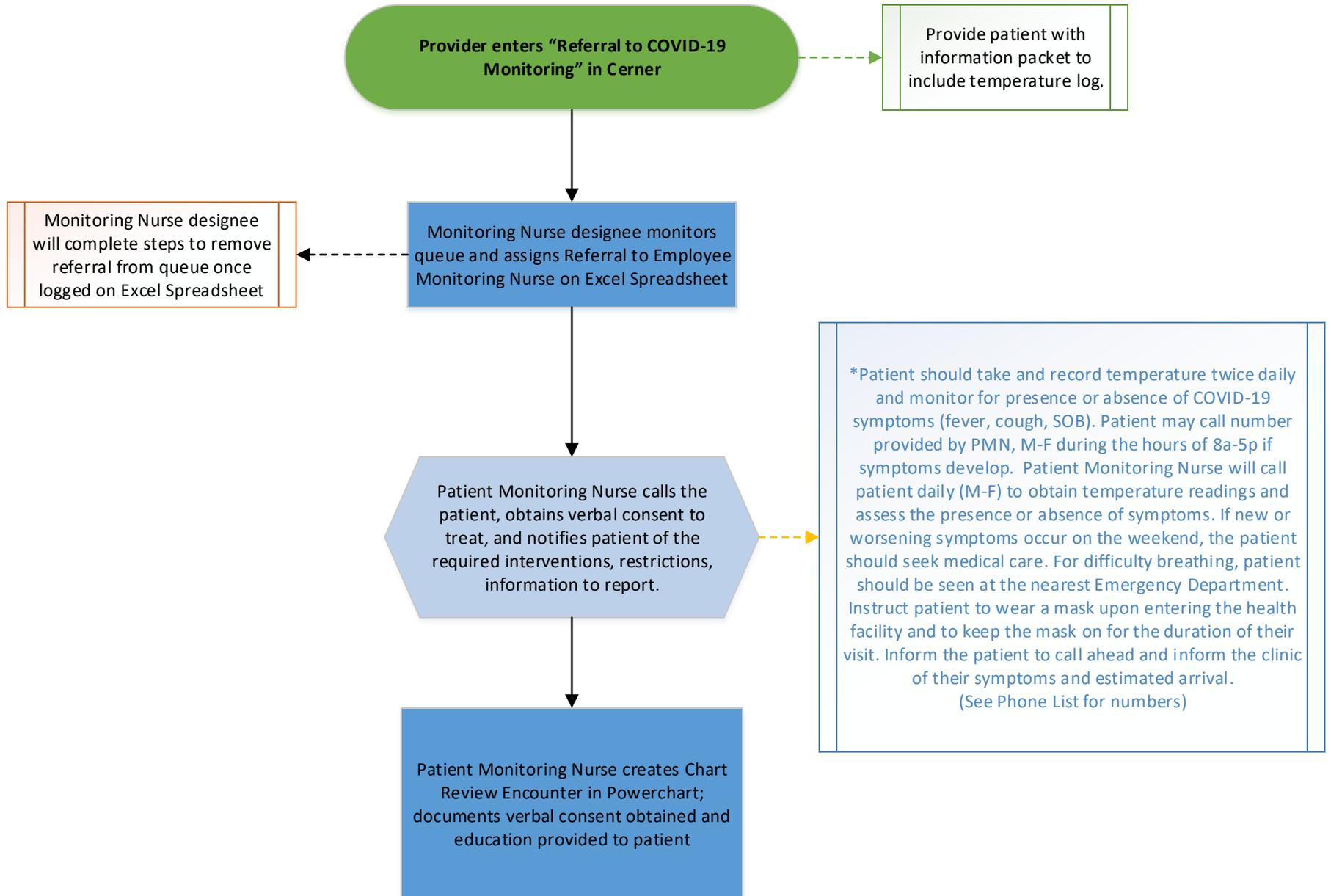Cherokee Nation Health Services
COVID-19/Coronavirus ID & Monitoring Nurse
Patient Monitoring Workflow

Provider enters "Referral to COVID-19 Monitoring" in Cerner

Provide patient with information packet to include temperature log.

Monitoring Nurse designee monitors queue and assigns Referral to Employee Monitoring Nurse on Excel Spreadsheet

Monitoring Nurse designee will complete steps to remove referral from queue once logged on Excel Spreadsheet

Patient Monitoring Nurse calls the patient, obtains verbal consent to treat, and notifies patient of the required interventions, restrictions, information to report.

*Patient should take and record temperature twice daily and monitor for presence or absence of COVID-19 symptoms (fever, cough, SOB). Patient may call number provided by PMN, M-F during the hours of 8a-5p if symptoms develop. Patient Monitoring Nurse will call patient daily (M-F) to obtain temperature readings and assess the presence or absence of symptoms. If new or worsening symptoms occur on the weekend, the patient should seek medical care. For difficulty breathing, patient should be seen at the nearest Emergency Department. Instruct patient to wear a mask upon entering the health facility and to keep the mask on for the duration of their visit. Inform the patient to call ahead and inform the clinic of their symptoms and estimated arrival.
(See Phone List for numbers)

Patient Monitoring Nurse creates Chart Review Encounter in Powerchart; documents verbal consent obtained and education provided to patient

Patient Monitoring Nurse will call patient daily to receive temperature readings and assess the presence or absence of symptoms

Document daily monitoring in Cerner under Chart Review COVID-19 Encounter on COVID-19 Monitoring Adhoc Form

Asymptomatic Patient: Quarantined x 14 days-
Patient will remain isolated at home for a period of 14 days. Patient will be asked to take temperature twice daily and monitor for presence or absence of COVID-19 symptoms to report daily to Patient Monitoring Nurse.

Symptomatic patient in isolation for suspected or diagnosed COVID-19:
The patient will remain in isolation for atleast 7 days form the time symptoms began and 3 days after symptoms resolve

For new fever (subjective or objective), cough, or SOB during the 14 days:
Patient Monitoring Nurse will assess the patient by telephone and contact the ID Team on call at 918-316-2379 for recommendations. Options may be: refer to COVID-19 clinic at CNOHC, refer to patient's Primary Care Provider/home clinic, or arrange for PHN home visit. For difficulty breathing, patient should be seen at the nearest Emergency Department. Instruct patient to wear a mask upon entering any health facility and to keep the mask on for the duration of their visit. If patient plans to seek care at a Cherokee Nation Health Facility, inform the patient to call ahead and inform the clinic of their symptoms and estimated arrival.
(See Phone List for numbers)

For NO fever, cough, or SOB at the end of the 14 days:
Patient Monitoring Nurse will document the outcome of the negative monitoring period in Cerner under Chart Review Encounter on COVID-19 Monitoring Adhoc Form and discontinue monitoring. ***For patient's with pending COVID-19 tests, monitoring may be discontinued earlier by the provider if test result is negative.**

For worsening fever (subjective or objective), cough, or SOB during the 14 days:
Patient Monitoring Nurse will assess the patient by telephone and contact the ID Team on call at 918-316-2379 for recommendations. Options may be: refer to COVID-19 clinic at CNOHC, refer to patient's Primary Care Provider/home clinic, or arrange for PHN home visit. For difficulty breathing, patient should be seen at the nearest Emergency Department. Instruct patient to wear a mask upon entering any health facility and to keep the mask on for the duration of their visit. If patient plans to seek care at a Cherokee Nation Health Facility, inform the patient to call ahead and inform the clinic of their symptoms and estimated arrival.
(See Phone List for numbers)

For new or worsening fever (subjective or objective), cough, or SOB during the 14 days ON WEEKENDS or AFTER HOURS:
The patient should seek medical care. For difficulty breathing, patient should be seen at the nearest Emergency Department. Instruct patient to wear a mask upon entering the health facility and to keep the mask on for the duration of their visit. If patient plans to seek care at a Cherokee Nation Health Facility, inform the patient to call ahead and inform the clinic of their symptoms and estimated arrival.
(See Phone List for numbers)

Patient Monitoring Nurse-
COVID-19-Patient-Monitoring@cherokee.org

ID Team On Call-
(918) 316-2379